

CRITICAL INFORMATION SUMMARIES

INTERNET PLANS

NBN DATA RATES PLAN

SIP CALL RATE PLAN

CORPORATE SIP RATES CHART

ARCHIVED PLAN

Smartplan Opti 1 Rates

Smartplan 1300 Rates

Smartplan 1800 Rates

ADSL PLAN

Terms and conditions available at <https://www.telecomconnect.com.au>

NBN DATA RATES PLAN

Critical Information Summary

NBN BROADBAND PLAN ON 24 MONTHS CONTRACT

NBN PLAN V2.0 JUL20

Included DATA GB	25/5 Mbps	50/20 Mbps	100/40 Mbps
100	\$60	\$70	\$90
250	\$70	\$80	\$100
500	\$80	\$90	\$110
1000	\$90	\$100	\$120
UNLIMITED	\$100	\$130	\$150

PRICING PER MONTH EX GST

PLAN SELECTED ____/____ Mbps INCLUDED DATA GB _____ COST PER MONTH \$ _____

Important Information

- All prices and charges listed are exclusive of GST and are subject to change at any time
- All charges are billed a month in advance including any pro-rata charges
- Billing commences from date of activation of service
- Metering is charged for both upload and download
- Data usage information can be accessed via Account Login at www.telecomconnect.com.au
- FTTN, FTTC AND FTTB are connected to a new PSTN service for a one-off fees of \$270 ex
- Telecom Connect reserves the rights to disconnect end users who breach the Acceptable Usage Policy
- Please refer to SFOA on the web page for legal obligations at www.telecomconnect.com.au

Miscellaneous fees and charges**Price Ex GST**

○ Plan change fees	\$25
○ Churn Fees	\$25
○ Order withdrawal	\$99

I confirm that, I am 18 years and over in age and I am authorised to sign this 24 months contract on behalf of the company. *PS: Copy of Drivers Licence is required for the signatory.*

Name: _____ Director/Public Officer: _____

Signature: _____ Date: _____

Company Name: _____

ABN: _____

Address: _____

Critical Information Summary

Minimum Contract Term

24 months

Key Details

The NBN Broadband plan offers various different speed and data allowance. Customer can change the plans at any time to suit their needs. The data allowance includes uploads and downloads and any unused data expires monthly. If you use all of your included data within a billing cycle, the speed will be limited to 2Mbps until the next billing cycle commences. The FTTC, FTTN and FTTB customers cannot be offered a maximum plan until the service is connected. The FTTB, FTTN and FTTC service information is available on <https://www.nbnco.com.au>.

Standard Installation Requirements

Standard installations are completed without charge to you. Non-standard, additional or subsequent installations including but not limited to NBN Professional install or Valet offerings may require you to pay additional charges. Any cabling that is required in your premises beyond the network boundary is your responsibility.

If you are in a newly constructed building and not already connected to nbn, nbn Co may charge you a once off New Development Charge of \$300 (Inc GST). A 240 volt power supply may be required to power the equipment. In the event of a power outage, your service will not work unless you maintain a back-up battery.

Hardware

You may use your own modem or a Business Gateway can be provided for a once off charge. The cost of modem is dependent on make and model, the basic TP Link modem is \$220 Inc GST. We recommend 4G backup for continued data supply during nbn outage.

Early Termination Fees

If you cancel the service within the contract term, early termination fees (ETF) is calculated as the monthly plan fees, multiplied by months remaining on the agreement.

Important Information

Complaints and Disputes Resolution

If you are dissatisfied with the performance of a product or service we provide then, please call us on 0288828200, Monday to Friday between 8.30am and 5pm AEST or Email: accounts@telecomconnect.com.au.

If you are not satisfied with the then please email complaints@telecomconnect.com.au with a detailed report. Please include account number and company name in the subject. You may also like to visit www.telecomconnect.com.au for our complaints handling policy.

Further investigation

You can contact the Telecommunication Industry Ombudsman (TIO) if our complaints handling team cannot resolve the issue to your satisfaction. The TIO will only investigate complaints if you have already attempted to resolve the issues with Telecom Connect first. You can contact the TIO by phone on 1800 062 058 or by visiting tio.com.au/contact-us.

CORPORATE SIP RATES CHART

SIP CALL PLAN V 2.1 JUL20

Critical Information Summary

NATIONAL CALLS**12 CENTS UNTIMED****CALLS TO MOBILE IN AUSTRALIA****12 CENTS PER 30 SECONDS****13/1300 OUTBOUND****33 CENTS UNTIMED**Conditions apply:

All pricing excludes GST and subject to change after contract period ends without notice

All timed calls are charged per 30 second increment.

Monthly Access Fees: \$15 per SIP number

Minimum Term – 24 months and early termination fees will be charged as special plan fee of minimum spend of \$100 multiplied by remaining term.

Call usage information can be accessed via Account Login at www.telecomconnect.com.au

Telecom Connect reserves the rights to disconnect end users who breach the Acceptable Usage Policy

Please refer to SFOA on the web page for legal obligations at www.telecomconnect.com.au

Important Information**Complaints and Disputes Resolution**

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I certify, that by signing this rates chart, I agree to comply with the terms and conditions.

Company Name: _____

ABN: _____

Signature: _____ Date: _____

Print Name: _____ Title: _____

International Destinations

Afghanistan	0.5488	Austria - Salzburg	0.0412
Afghanistan - Kabul	0.5645	Austria - Vienna	0.0412
Afghanistan - Mobile	0.5488	Austria + Special Service	0.0608
Afghanistan - Mobile Areeba	0.4704	Azerbaijan	0.4449
Albania	0.1392	Azerbaijan - Mobile	0.4920
Albania - Mobile	0.5684	Bahamas	0.0784
Algeria	0.1980	Bahamas - Mobile	0.0784
Algeria - Algiers	0.1980	Bahrain	0.0706
Algeria - Mobile	0.2940	Bahrain - Mobile	0.1627
American Samoa	0.1450	Bahrain + Special Service	0.0706
American Samoa - Mobile	0.1490	Bangladesh	0.1333
Andorra	0.0804	Bangladesh - Chittagong	0.0902
Andorra - Mobile	0.6546	Bangladesh - Dhaka	0.0725
Angola	0.3312	Bangladesh - Mobile	0.0784
Angola - Mobile	0.4802	Bangladesh - Sylhet	0.0902
Angola - Mobile Movicel	0.4822	Barbados	0.4096
Anguilla	0.5194	Belarus	0.5390
Antarctica	3.0145	Belarus - Mobile	0.3744
Antigua & Barbuda	0.3254	Belgium	0.0431
Antigua & Barbuda - Mobile	0.3195	Belgium - Antwerp	0.0470
Argentina	0.0333	Belgium - Brussels	0.0412
Argentina - Buenos Aires	0.0196	Belgium - Mobile	0.4390
Argentina - Mendoza	0.0235	Belize	0.5370
Argentina - Mobile	0.1313	Benin	0.5057
Armenia	0.3430	Bermuda	0.1196
Armenia - Mobile	0.4665	Bhutan	0.3842
Bolivia	0.1784	China - Beijing	0.0274
Bolivia - La Paz	0.1529	Colombia	0.0862
Bolivia - Mobile	0.3038	Colombia - Baranquilla	0.0862
Bosnia & Herzegovina	0.2685	Colombia - Bogota	0.0412
Bosnia & Herzegovina - Mobile	0.5566	Colombia - Cali	0.0372
Botswana	0.1725	Colombia - Manizales	0.0686
Botswana - Mobile	0.4096	Colombia - Medellin	0.0588
Brazil	0.0568	Colombia - Mobile	0.2234
Brazil - Bell Horizonte	0.0353	Colombia - Palmira	0.0784
Brazil - Brasilia	0.0392	Colombia - Pereira	0.0725
Brazil - Mobile	0.2332	Comoros	0.6919
Brazil - Rio de Janeiro	0.0314	Comoros - Mobile	1.0780
Brazil - Sao Paulo	0.0412	Congo	0.3352
Brunei	0.0745	Congo - Mobile	0.6311
Brunei - Mobile	0.0784	Congo (DRC)	0.5586
Bulgaria	0.1058	Congo (DRC) - Mobile	0.6311
Bulgaria - Mobile	0.6135	Congo (DRC) - Mobile Vodacom	0.6311
Bulgaria - Sofia	0.0706	Cook Is	1.2505
Burkina Faso	0.4782	Cook Is - Mobile	1.2407
Burundi	0.2705	Costa Rica	0.1176
Burundi - Mobile	0.2666	Costa Rica - Mobile	0.1450
Cambodia	0.1294	Croatia	0.0451
Cambodia - Mobile	0.1274	Croatia - Mobile	0.2999
Cambodia - Phnom Penh	0.1607	Croatia - Zagreb	0.0529
Cameroon	0.3273	Cuba	2.2070
Cameroon - Mobile	0.5645	Cuba - Guantanamo	1.8071
Canada	0.0137	Cuba - Havana	2.1501
Canada - Alberta	0.0137	Cyprus	0.0431
Canada - British Columbia	0.0137	Cyprus - Mobile	0.1117

Canada - Ontario	0.0137	Cyprus (Turkey)	0.0823
Canada - Quebec	0.0137	Czech Republic	0.0588
Canada - Saskatchewan	0.0137	Czech Republic - Mobile	0.3763
Canada - Yukon & NW Territories	0.0157	Czech Republic - Prague	0.0647
Cape Verde	0.5723	Denmark	0.0274
Cayman Is	0.3822	Denmark - Copenhagen	0.0333
Central African Republic	0.9506	Denmark - Mobile	0.3842
Chad	0.3606	Denmark - Mobile Tripplephone	0.3842
Chile	0.0549	Diego Garcia	1.6640
Chile - Easter Is	0.0549	Djibouti	0.6821
Chile - Mobile	0.2685	Djibouti - Mobile	0.9349
Chile - Santiago	0.0314	Djibouti - Mobile DJT	0.9349
China	0.0274	Djibouti - Mobile Evatis	0.9349
China - Fuzhou	0.0274	Dominica	0.5860
China - Guangdong	0.0274	Dominican Republic	0.2411
China - Guangzhou	0.0274	East Timor	1.1329
China - Mobile	0.0274	East Timor - Mobile	1.6719
China - Mobile Unicom	0.0274	Ecuador	0.2724
China - Shanghai	0.0274	Ecuador - Mobile	0.4900
China - Shenzhen	0.0274	Ecuador - Quito	0.2646
China - Tianjin	0.0255	Egypt	0.2587
Colombia	0.0862	Egypt - Cairo	0.2254
Egypt - Mobile	0.1940	El Salvador - Mobile	0.4077
El Salvador	0.4273	Equatorial Guinea	0.5919
Eritrea	0.5566	Germany - Hannover	0.0294
Eritrea - Asmara	0.5508	Germany - Mannheim	0.0294
Estonia	0.0686	Germany - Mobile	0.3136
Estonia - Mobile	0.5037	Germany - Munich	0.0255
Ethiopia	0.6350	Germany - Nuremberg	0.0294
Ethiopia - Addis Ababa	0.4684	Germany - Stuttgart	0.0216
Ethiopia - Mobile	0.6076	Germany + Special Service	0.0274
Falkland Is	1.3152	Ghana	0.3156
Faroe Is	0.4194	Ghana - Accra	0.1274
Fiji	0.4430	Ghana - Kumasi	0.1686
Fiji - Mobile	0.4586	Ghana - Mobile	0.3783
Finland	0.0823	Gibraltar	0.1137
Finland - Helsinki	0.0823	Gibraltar - Mobile	0.5958
Finland - Mobile	0.2372	Greece	0.0294
Finland + Special Service	0.1313	Greece - Athens	0.0294
France	0.0294	Greece - Mobile	0.3038
France - Bordeaux	0.0392	Greece - Mobile Cosmote	0.3410
France - Mobile	0.3097	Greece - Thessaloniki	0.0392
France - Nice	0.0392	Greenland	1.1936
France - Paris	0.0392	Greenland - Mobile	1.1799
French Guiana	0.1548	Grenada	0.5468
French Guiana - Mobile	0.8565	Guadeloupe	0.0666
French Polynesia	0.5292	Guadeloupe - Mobile	0.7017
French Polynesia - Mobile	0.5370	Guam	0.0412
Gabon	0.3058	Guam - Mobile	0.0451
Gabon - Mobile	0.3254	Guatemala	0.3116
Gambia	0.8310	Guatemala - Mobile	0.3312
Gambia - Mobile	0.6252	Guinea Bissau	1.2230
Gambia - Mobile Africell	0.8173	Guinea Bissau - Mobile	1.3250
Georgia	0.2058	Guinea Republic	0.5272
Georgia - Mobile	0.3469	Guinea Republic - Mobile	0.3763
Georgia - Tbilisi	0.0980	Guinea Republic - Mobile Intercel	0.4802
Germany	0.0274	Guyana	0.6801
Germany - Berlin	0.0314	Guyana - Mobile	0.5841

Germany - Bonn	0.0294	Iceland - Mobile	0.4488
Germany - Dusseldorf	0.0255	India	0.0608
Germany - Frankfurt	0.0333	India - Ahmedabad	0.0490
Germany - Hamburg	0.0255	India - Bangalore	0.1098
Haiti	0.5096	India - Calcutta	0.0490
Haiti - Mobile	0.5096	India - Chennai	0.0490
Honduras	0.2430	India - Gujarat	0.1137
Honduras - Mobile	0.4273	India - Hyderabad	0.0490
Hong Kong	0.0255	India - Mobile	0.0412
Hong Kong - Mobile	0.0078	India - Mobile BSNL	0.0431
Hong Kong + Special Service	0.0235	India - Mumbai	0.0470
Hungary	0.0431	Iceland - Mobile	0.4488
Hungary - Budapest	0.0372	India	0.0608
Hungary - Mobile	0.3234	India - New Delhi	0.0470
Iceland	0.2254	India - Tamil Nadu	0.0490
Indonesia	0.1646	Indonesia - Jakarta	0.0451
Indonesia - Bandung	0.0941	Indonesia - Mobile	0.1862
Indonesia - Batam	0.1274	Indonesia - Mobile Excelcom	0.1078
Inmarsat - All Breakouts	9.0121	Indonesia - Mobile Indosat	0.0882
Iran	0.1862	Indonesia - Mobile Telkomsel	0.0725
Iran - Mobile	0.1940	Korea South - Mobile	0.0882
Iran - Tehran	0.1411	Korea South - Seoul	0.0412
Iraq	0.1176	Korea South + Special Service	0.0549
Iraq - Baghdad	0.0804	Kosovo - Mobile	0.5998
Iraq - Mobile	0.2470	Kosovo - Pristina	0.1901
Ireland	0.0216	Kuwait	0.1980
Ireland - Dublin	0.0216	Kuwait - Mobile	0.2058
Ireland - Mobile	0.3920	Kyrgyzstan	0.2822
Israel	0.0333	Kyrgyzstan - Bishkek	0.2803
Israel - Jerusalem	0.0274	Kyrgyzstan - Mobile	0.2509
Israel - Mobile	0.1921	Laos	0.1490
Israel - Palestine	0.4880	Laos - Mobile	0.1509
Israel - Tel Aviv	0.0255	Laos - Vientiane	0.1509
Italy	0.0294	Latvia	0.2058
Italy - Milan	0.0294	Latvia - Mobile	0.3998
Italy - Mobile	0.3371	Lebanon	0.2078
Italy - Rome	0.0274	Lebanon - Beirut	0.2078
Ivory Coast	0.4920	Lebanon - Mobile	0.4136
Ivory Coast - Mobile	0.5468	Lesotho	0.5782
Jamaica	0.4057	Liberia	0.5939
Japan	0.0529	Liberia - Mobile	0.4704
Japan - Mobile	0.1862	Libya	0.5429
Japan - Nagoya	0.0510	Libya - Mobile	0.6723
Japan - Osaka	0.0510	Liechtenstein	0.1411
Japan - Tokyo	0.0490	Liechtenstein - Mobile	0.6174
Japan - Yokohama	0.0588	Lithuania	0.1196
Jordan	0.0608	Lithuania - Mobile	0.3744
Jordan - Amman	0.0470	Luxembourg	0.0353
Jordan - Mobile	0.1901	Luxembourg - Mobile	0.5390
Jordan - Mobile Fastlink	0.1921	Macau	0.0921
Jordan - Mobile Xpress	0.1823	Macau - Mobile	0.0902
Kazakhstan	0.1784	Macedonia	0.1215
Kazakhstan - Almaty	0.0431	Macedonia - Mobile	0.7056
Kazakhstan - Mobile	0.3254	Macedonia - Skopje	0.1215
Kenya	0.2489	Madagascar	0.4920
Kenya - Mobile	0.2215	Madagascar - Mobile	0.7076
Kenya - Mobile Celtel	0.1274	Madagascar + Special Service	0.6801
Kenya - Mobile Safaricom	0.2685	Malawi	0.2646

Kenya - Mobile Telkom	0.2685	Malawi - Mobile Celtel	0.3548
Kenya - Nairobi	0.0431	Malawi - Mobile TNML	0.3724
Kiribati	1.1976	Malaysia	0.0274
Kiribati - Mobile	1.3367	Malaysia - Johor	0.0274
Korea North	1.1133	Malaysia - Kuala Lumpur	0.0274
Korea South	0.0412	Malaysia - Mobile	0.0804
Malaysia - Mobile Celcom	0.0784	Mali - Bamako	0.4606
Malaysia - Mobile Digi	0.0784	Mali - Mobile	0.6213
Malaysia - Penang	0.0274	Malta	0.0745
Malaysia - Sabah & Sarawak	0.0274	Malta - Mobile	0.6135
Malaysia - Terengganu & Kelantan	0.0274	Malta - Mobile 3G	0.6135
Maldives	0.3038	Malta - Mobile GO	0.4900
Maldives - Mobile Dhiraagu	0.4665	Malta - Mobile Vodafone	0.4900
Maldives - Mobile Wataniya	0.5880	Mariana Is	0.0725
Mali	0.6213	Mariana Is - Mobile	0.0725
Marshall Is	0.5998	Mozambique - Mobile	0.4665
Martinique	0.0725	Myanmar	0.5664
Martinique - Mobile	0.7722	Myanmar - Mobile	0.6880
Mauritania	0.5194	Namibia	0.1823
Mauritania - Mobile	0.5194	Namibia - Mobile	0.4351
Mauritania - Mobile Mattel	0.5390	Nauru	2.1991
Mauritania - Mobile Mauritel	0.5076	Nepal	0.3998
Mauritius	0.1372	Nepal - Kathmandu	0.1313
Mauritius - Mobile	0.2548	Nepal - Mobile	0.1842
Mayotte	0.4488	Netherlands	0.0314
Mayotte - Mobile	0.5625	Netherlands - Amsterdam	0.0392
Mexico	0.1411	Netherlands - Mobile	0.4488
Mexico - Guadalajara	0.0294	Netherlands - Rotterdam	0.0314
Mexico - Mexico City	0.0274	Netherlands + Special Service	0.0412
Mexico - Mobile	0.2372	Netherlands Antilles	0.3195
Mexico - Monterrey	0.0372	Netherlands Antilles - Mobile	0.3254
Mexico - Puebla	0.1901	New Caledonia	0.4390
Micronesia	0.5468	New Zealand	0.0300
Micronesia - Mobile	0.5645	New Zealand - Mobile	0.2700
Moldova	0.3097	Nicaragua	0.4861
Moldova - Chisinau	0.2960	Nicaragua - Mobile	0.5096
Moldova - Mobile	0.4802	Niger	0.2979
Monaco	0.0666	Niger - Mobile	0.3116
Monaco - Mobile	0.6997	Nigeria	0.3018
Mongolia	0.2568	Nigeria - Lagos	0.2352
Mongolia - Mobile	0.2626	Nigeria - Mobile	0.2528
Montenegro	0.3940	Niue Is	1.6719
Montenegro - Mobile	0.6233	Norfolk Is	2.1305
Montenegro - Mobile Tmobile	0.6233	Norway	0.0412
Montserrat	0.3842	Norway - Mobile	0.4430
Morocco	0.6840	Norway - Oslo	0.0333
Morocco - Casablanca	0.3606	Oman	0.3626
Morocco - Mobile	0.6350	Oman - Mobile	0.4038
Mozambique	0.1999	Pakistan	0.1529
Mozambique - Maputo	0.2097	Pakistan - Islamabad	0.1411
Pakistan - Karachi	0.1215	Philippines - Mobile Digitel	0.2764
Pakistan - Lahore	0.1196	Philippines - Mobile GLOBE	0.3352
Pakistan - Mobile	0.1686	Philippines - Mobile Smart	0.3528
Palau	0.6370	Poland	0.0294
Palestine	0.4253	Poland - Mobile	0.3214
Panama	0.0549	Poland - Warsaw	0.0274
Panama - Mobile	0.2685	Portugal	0.0372
Panama - Panama City	0.0568	Portugal - Lisbon	0.0372

Papua New Guinea	1.0133	Portugal - Madiera	0.0372
Paraguay	0.1725	Portugal - Mobile	0.3567
Paraguay - Asuncion	0.1215	Portugal - Oporto	0.0372
Paraguay - Mobile	0.2450	Puerto Rico	0.0333
Peru	0.0745	Qatar	0.3744
Peru - Lima	0.0470	Qatar - Mobile	0.3900
Peru - Mobile	0.2352	Reunion	0.4430
Philippines	0.2764	Reunion - Mobile	0.4430
Philippines - Manila	0.2744	Romania	0.0431
Philippines - Mobile	0.3450	Romania - Bucharest	0.0412
Romania - Mobile	0.2136	Spain	0.0235
Romania + Special Service	0.0470	Spain - Barcelona	0.0235
Russia	0.1372	Spain - Madrid	0.0235
Russia - Khabarovsk	0.1176	Spain - Mobile	0.3077
Russia - Mobile	0.1098	Spain - Mobile Xfera	0.3391
Russia - Moscow	0.0196	Spain - Tenerife	0.0235
Russia - Nakhodka	0.1176	Sri Lanka	0.2156
Russia - Overlay	0.1176	Sri Lanka - Colombo	0.1744
Russia - St Petersburg	0.0255	Sri Lanka - Mobile	0.2626
Rwanda	0.2999	Sri Lanka - Mobile Dialog	0.2587
Rwanda - Mobile	0.2999	St Helena	1.6738
Samoa	0.5272	St Helena + Special Service	1.6738
Samoa - Mobile	0.7801	St Kitts & Nevis	0.6017
Samoa - Mobile Samoatel	0.8016	St Lucia	0.4430
San Marino	0.0921	St Pierre & Miquelon	0.5527
San Marino - Mobile	0.0823	St Pierre & Miquelon - Mobile	0.5566
Sao Tome & Principe	2.2128	St Vincent & The Grenadines	0.5155
Sao Tome & Principe - Mobile	2.2128	Sudan	0.2862
Satellite Networks	6.9129	Sudan - Mobile	0.2862
Saudi Arabia	0.2528	Sudan - Mobile Areeba	0.2862
Saudi Arabia - Dhahran	0.2528	Sudan - Mobile Mobitel	0.2803
Saudi Arabia - Jeddah	0.1686	Suriname	0.4939
Saudi Arabia - Mobile	0.3116	Suriname - Mobile	0.4939
Saudi Arabia - Riyadh	0.0529	Swaziland	0.1803
Senegal	0.3606	Swaziland - Mobile	0.5684
Senegal - Dakar	0.3704	Sweden	0.0235
Senegal - Mobile	0.5704	Sweden - Mobile	0.1940
Senegal - Mobile Sentel	0.5704	Sweden - Stockholm	0.0274
Serbia	0.1646	Switzerland	0.0353
Serbia - Belgrade	0.1607	Switzerland - Geneva	0.0392
Serbia - Mobile	0.4096	Switzerland - Lausanne	0.0294
Seychelles	0.2313	Switzerland - Mobile	0.4900
Seychelles - Mobile	0.1921	Switzerland - St Gallen	0.0392
Seychelles + Special Service	0.2313	Switzerland - Zurich	0.0333
Sierra Leone	0.7899	Spain	0.0235
Sierra Leone - Mobile	0.7311	Spain - Barcelona	0.0235
Singapore	0.0235	Spain - Madrid	0.0235
Singapore - Mobile	0.0235	Spain - Mobile	0.3077
Slovak Republic	0.0451	Spain - Mobile Xfera	0.3391
Slovak Republic - Bratislava	0.0549	Spain - Tenerife	0.0235
Slovak Republic - Mobile	0.5664	Sri Lanka	0.2156
Slovak Republic - Mobile Telefonica	0.5664	Sri Lanka - Colombo	0.1744
Slovenia	0.0902	Sri Lanka - Mobile	0.2626
Slovenia - Mobile	0.7879	Sri Lanka - Mobile Dialog	0.2587
Solomon Is	1.3014	St Helena	1.6738
Solomon Is - Mobile	1.0800	St Helena + Special Service	1.6738
Somalia	0.9016	St Kitts & Nevis	0.6017
South Africa	0.0784	St Lucia	0.4430

South Africa - Capetown	0.0784	St Pierre & Miquelon	0.5527
South Africa - Durban	0.0784	St Pierre & Miquelon - Mobile	0.5566
South Africa - Johannesburg	0.0745	St Vincent & The Grenadines	0.5155
South Africa - Mobile	0.2568	Sudan	0.2862
South Africa - Pretoria	0.1000	Sudan - Mobile	0.2862
Sudan - Mobile Areeba	0.2862	Tuvalu	1.2642
Sudan - Mobile Mobitel	0.2803	Uganda	0.3332
Suriname	0.4939	Uganda - Mobile	0.2881
Suriname - Mobile	0.4939	Uganda - Mobile Celtel	0.2881
Swaziland	0.1803	UK	0.0196
Swaziland - Mobile	0.5684	UK - Edinburgh	0.0157
Sweden	0.0235	UK - London	0.0157
Sweden - Mobile	0.1940	UK - Manchester	0.0157
Sweden - Stockholm	0.0274	UK - Mobile	0.2901
Switzerland	0.0353	UK + Special Service	0.2979
Switzerland - Geneva	0.0392	Ukraine	0.2136
Switzerland - Lausanne	0.0294	Ukraine - Kiev	0.1744
Switzerland - Mobile	0.4900	Ukraine - Mobile	0.2489
Switzerland - St Gallen	0.0392	United Arab Emirates	0.3704
Switzerland - Zurich	0.0333	United Arab Emirates - Abu Dhabi	0.3587
Switzerland + Special Service	0.0431	United Arab Emirates - Mobile	0.3626
Syria	0.3606	Uruguay	0.1666
Syria - Damascus	0.3606	Uruguay - Mobile	0.4214
Syria - Mobile	0.3861	Uruguay - Montevideo	0.1431
Taiwan	0.0255	USA	0.0216
Taiwan - Mobile	0.1470	USA - Alaska	0.0549
Taiwan - Taipei	0.0255	USA - Hawaii	0.0333
Tajikistan	0.2489	USA - Washington	0.0196
Tajikistan - Mobile	0.2528	Uzbekistan	0.1960
Tanzania	0.2960	Uzbekistan - Mobile	0.2234
Tanzania - Dar Es Salaam	0.3058	Vanuatu	1.0741
Tanzania - Mobile	0.3097	Vatican City	0.0333
Thailand	0.0216	Venezuela	0.0627
Thailand - Bangkok	0.0216	Venezuela - Caracas	0.0490
Thailand - Mobile	0.0216	Venezuela - Maracaibo	0.0627
Togo	0.8820	Venezuela - Mobile	0.2685
Togo - Lome	0.8820	Venezuela - Valencia	0.0627
Togo - Mobile	0.7468	Vietnam	0.1235
Togo - Mobile Telecel	0.6174	Vietnam - Danang	0.1294
Togo - Mobile Togocel	0.8957	Vietnam - Hanoi	0.1000
Tokelau	1.6229	Vietnam - Ho Chi Minh	0.0882
Tonga	0.7056	Vietnam - Mobile	0.1274
Trinidad & Tobago	0.2509	Vietnam - Mobile Viettel	0.1274
Trinidad & Tobago - Mobile	0.2548	Virgin Is (British)	0.3920
Tunisia	0.4567	Virgin Is (USA)	0.0333
Tunisia - Mobile	0.8232	Wallis & Futuna	1.4092
Tunisia - Tunis	0.4488	Yemen	0.3861
Turkey	0.0882	Yemen - Mobile	0.3998
Turkey - Adana	0.0882	Zambia	0.1039
Turkey - Ankara	0.0568	Zambia - Mobile	0.3724
Turkey - Antalya	0.0882	Zimbabwe	0.1568
Turkey - Bursa	0.0882	Zimbabwe - Harare	0.1470
Turkey - Istanbul	0.0392	Zimbabwe - Mobile	0.4998
Turkey - Izmir	0.0568	Zimbabwe - Mobile Econet	0.6821
Turkey - Mobile	0.2509	Turks & Caicos	0.5762
Turkmenistan	0.3175		

ARCHIVED RATES PLAN

SMARTPLAN OPTI 1 - RATE SHEET

Outbound Rates - Voice

CALL TYPE

Local Calls

Per Call #	12c
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National Calls

Per Minute **	8c
Flagfall	5c

Fixed to Mobile Calls

Per Minute **	23c
Flagfall	5c

The above pricing is exclusive of GST.

The timed calls are charged as per second increment after the first minute.

Line Rental is subject to change to reflect Telstra's price increase within 14 days notice and it is only charged based on the type of business lines installed at customers premises.

Business Telephone line (Analogue/PSTN)	\$ 34.95
Faxstream Services line (Analogue/PSTN)	\$ 34.95
1 x ISDN 2 digital line rental	\$ 80.35
1 x ISDN 10 digital line rental	\$ 355.00
1 x ISDN 20 digital line rental	\$ 710.00
1 x ISDN 30 digital line rental	\$ 859.32

SMARTPLAN OPTI 1 - RATE SHEET

International Destination	Fixed Line	Int. Mobile (Non-Roaming)	International Destination	Fixed Line	Int. Mobile (Non-Roaming)
Afghanistan	1.22	1.22	Cook Islands	1.59	1.59
Albania	0.37	0.76	Costa Rica	0.21	0.76
Algeria	0.40	0.56	Croatia	0.18	0.76
American Samoa	0.26	0.76	Cuba	1.79	1.91
Andorra	0.19	0.76	Cuba - Guantanamo Bay	1.85	1.85
Angola	0.60	0.76	Cyprus (Greek)	0.21	0.56
Anguilla	0.53	0.53	Cyprus (Turkish)	0.37	0.56
Antarctica	1.05	1.05	Czech Republic	0.13	0.56
Antigua & Barbuda	0.50	0.76	Democratic Republic of Congo	0.79	0.76
Argentina	0.15	0.56	Denmark	0.08	0.56
Armenia	0.57	0.76	Diego Garcia	2.44	2.44
Aruba	0.43	0.76	Djibouti	0.87	0.87
Ascension	1.62	1.62	Dominica	0.60	0.60
Austria	0.08	0.70	Dominican Republic	0.40	0.40
Azerbaijan	0.47	0.76	East Timor	2.56	2.56
Bahamas	0.34	0.34	Ecuador	0.45	0.56
Bahrain	0.55	0.76	Egypt	0.47	0.76
Bangladesh	0.48	1.13	El Salvador	0.37	0.76
Barbados	0.52	0.52	Equatorial Guinea	0.76	0.76
Belarus	0.61	0.76	Eritrea	1.18	1.18
Belgium	0.08	0.70	Estonia	0.14	0.76
Belize	0.52	0.52	Ethiopia	1.19	1.19
Benin	0.43	0.43	Falkland Islands	1.53	1.53
Bermuda	0.27	0.27	Faroe Islands	0.42	0.42
Bhutan	0.45	0.45	Fiji	0.61	0.76
Bolivia	0.53	0.76	Finland	0.08	0.56
Bosnia & Herzegovina	0.44	0.76	France	0.08	0.56
Botswana	0.48	0.48	French Guiana	0.55	0.55
Brazil	0.19	0.56	French Polynesia	0.69	0.76
British Virgin Islands	0.44	0.44	Gabon	0.41	0.76
Brunei Darussalam	0.19	0.76	Gambia	0.61	0.61
Bulgaria	0.26	0.76	Georgia	0.27	0.27
Burkina Faso	0.47	0.47	Germany	0.08	0.56
Burundi	0.38	0.76	Ghana	0.32	0.76
Cambodia	1.16	1.16	Gibraltar	0.21	0.76
Cameroon	0.67	0.76	Greece	0.08	0.56
Canada	0.08	0.08	Greenland	0.95	0.76
Canary Islands	0.16	0.16	Grenada	0.58	0.58
Cape Verde	0.75	0.75	Guadeloupe	0.80	0.80
Cayman Islands	0.40	0.40	Guam	0.19	0.19
Central African Republic	0.55	0.55	Guatemala	0.46	0.76
Chad	0.75	0.75	Guinea	0.38	0.38
Chile	0.13	0.56	Guinea Bissau	1.67	1.67
China	0.08	0.31	Guyana	0.79	0.79
Christmas Island	2.57	2.57	Haiti	0.51	0.76
Cocos Islands	0.49	0.49	Honduras	0.86	0.86
Colombia	0.24	0.56	Hong Kong	0.08	0.18
Comoros	0.80	0.80	Hungary	0.14	0.56
Congo	0.80	0.80	Iceland	0.16	0.76

All calls to International destinations will incur a Connection Fee of 8c.

SMARTPLAN OPTI 1 - RATE SHEET

International Destination	Fixed Line	Int. Mobile (Non-Roaming)	International Destination	Fixed Line	Int. Mobile (Non-Roaming)
India	0.48	0.56	Kyrgyzstan	0.47	0.76
Indonesia	0.19	0.56	Laos	0.66	0.66
Inmarsat A			Latvia	0.41	0.76
Atlantic Ocean - East	12.06	-	Lebanon	0.35	0.76
Atlantic Ocean - West	12.06	-	Lesotho	0.56	0.56
Indian Ocean	12.06	-	Liberia	0.48	0.48
Pacific Ocean	12.06	-	Libya	0.48	0.76
Inmarsat B			Liechtenstein	0.13	0.76
Atlantic Ocean - East	5.63	-	Lithuania	0.34	0.56
Atlantic Ocean - West	4.81	-	Luxembourg	0.08	0.56
Indian Ocean	4.81	-	Macau	0.26	0.76
Pacific Ocean	5.63	-	Macedonia	0.58	0.76
Inmarsat Fax (Svce A)			Madagascar	0.75	0.76
Atlantic Ocean - East	12.06	-	Madeira (Portugal)	0.13	0.13
Atlantic Ocean - West	12.06	-	Malawi	0.23	0.23
Indian Ocean	12.06	-	Malaysia	0.08	0.31
Pacific Ocean	12.06	-	Maldives	0.90	0.90
Inmarsat M			Mali	0.66	0.66
Atlantic Ocean-East	4.81	-	Malta	0.26	0.76
Atlantic Ocean-West	4.81	-	Marshall Islands	1.08	1.08
Indian Ocean	4.02	-	Martinique	0.63	0.63
Pacific Ocean	4.02	-	Mauritania	0.66	0.66
Inmarsat Mobiq			Mauritius	0.70	0.70
Atlantic Ocean-East	5.63	-	Mayotte Island	0.64	0.64
Atlantic Ocean-West	5.63	-	Mexico	0.35	0.76
Indian Ocean	5.63	-	Micronesia	1.41	1.41
Pacific Ocean	5.63	-	Midway Island	3.84	3.84
Inmarsat Skyphone			Moldova	0.29	0.76
Atlantic East	12.85	-	Monaco	0.16	0.56
Atlantic West	12.85	-	Mongolia	0.57	0.57
Indian	12.85	-	Montserrat	0.61	0.61
Pacific	12.85	-	Morocco	0.73	0.73
Iran	0.32	0.76	Mozambique	0.44	0.44
Iraq	0.99	0.99	Myanmar	0.99	0.76
Ireland	0.08	0.56	Namibia	0.31	0.76
Iridium A	6.42	-	Nauru	2.49	2.49
Iridium B	6.42	-	Nepal	0.86	0.86
Israel	0.08	0.56	Netherlands	0.08	0.56
Italy	0.08	0.56	Netherlands - Antilles	0.40	0.56
Ivory Coast (Cote D'Ivoire)	0.60	0.60	New Caledonia	0.87	0.87
Jamaica	0.47	0.47	New Zealand	0.08	0.76
Japan	0.08	0.56	Nicaragua	0.55	0.56
Jordan	0.40	0.76	Niger	0.41	0.76
Kazakhstan	0.41	0.41	Nigeria	0.69	0.76
Kenya	0.43	0.76	Niue Island	1.60	1.60
Kiribati	1.53	1.53	Norfolk Island	2.49	2.49
Korea North	1.33	1.33	Northern Mariana Islands	0.23	0.23
Korea South	0.08	0.24	Norway	0.08	0.56
Kuwait	0.31	0.76	Oman	0.82	0.82

All calls to International destinations will incur a Connection Fee of 8c.

SMARTPLAN OPTI 1 - RATE SHEET

International Destination	Fixed Line	Int. Mobile (Non-Roaming)	International Destination	Fixed Line	Int. Mobile (Non-Roaming)
Pakistan	0.64	0.56	Sudan	0.63	0.76
Palau	1.27	1.27	Suriname	0.79	1.59
Palestinian Territories	0.63	0.63	Swaziland	0.37	0.37
Panama	0.46	0.76	Sweden	0.08	0.56
Papua New Guinea	1.59	1.59	Switzerland	0.08	0.56
Paraguay	0.40	0.76	Syria	0.79	0.79
Peru	0.32	0.76	Taiwan	0.08	0.56
Philippines	0.35	0.45	Tajikistan	0.47	0.47
Poland	0.15	0.56	Tanzania	0.63	0.76
Portugal	0.08	0.56	Thailand	0.16	0.56
Puerto Rico	0.15	0.15	Togo	0.63	0.76
Qatar	0.81	0.81	Tokelau	0.79	0.79
Reunion	0.63	0.63	Tonga	1.11	1.11
Romania	0.39	0.76	Trinidad & Tobago	0.40	0.76
Russia	0.13	0.56	Tunisia	0.63	0.76
Rwanda	0.50	0.76	Turkey	0.24	0.56
Saint Helena	1.59	1.59	Turkmenistan	0.56	0.56
Saint Kitts & Nevis	0.63	0.63	Turks & Caicos Islands	0.56	0.56
Saint Lucia	0.56	0.56	Tuvalu	1.53	1.53
Saint Pierre & Miquelon	0.43	0.43	Uganda	0.37	0.37
Saint Vincent & the Grenadines	0.56	0.56	UK	0.08	0.51
San Marino	0.16	0.16	Ukraine	0.35	0.76
Sao Tome & Principe	2.40	2.40	United Arab Emirates	0.56	0.76
Saudi Arabia	0.43	0.56	Uruguay	0.47	0.76
Senegal	0.56	0.76	US Virgin Islands	0.16	0.16
Serbia	0.37	0.76	USA	0.08	0.08
Seychelles	0.63	0.76	Uzbekistan	0.31	0.31
Sierra Leone	0.50	0.50	Vanuatu	1.59	1.59
Singapore	0.08	0.56	Vatican City	0.23	0.23
Slovak Republic	0.23	0.76	Venezuela	0.31	0.76
Slovenia	0.18	0.76	Vietnam	0.95	0.56
Solomon Islands	1.99	1.99	Wallis & Futuna	2.40	2.40
Somali Democratic Republic	1.59	1.59	Western Samoa	0.88	0.76
South Africa	0.16	0.56	Yemen	1.59	1.59
Spain	0.08	0.56	Zambia	0.79	0.79
Sri Lanka	0.56	0.56	Zimbabwe	0.24	0.76

All calls to International destinations will incur a Connection Fee of 8c.

Terms and Conditions

This Telecom Connect Rate Sheet forms part of your Customer Contract and the terms & conditions of the Telecom Connect Proprietor Limited (ACN 66 067 710 3923) Standard Customer Agreement, which is located on our website at www.telecomconnect.com.au. You must be a business customer and your ACN, ABN or ARBN is required when taking up Voice Services with Telecom Connect. 2. Local PSTN Voice calls are untimed. 3. Local ISDN Voice calls are charged at the local rate above for the first 30 mins, after which an additional charge of 3c per minute applies. 4. * A connection fee of 13c applies to all 'Intra Company' calls (Office to Telecom Connect Mobile Fleet). 5. ** A 1 minute minimum call charge applies for National and Fixed to Non-Telecom Connect Mobile calls. The value of the minimum call charge is the same as the per minute value. 6. All rates specified in this Telecom Connect Rate Sheet are for voice calls only and are subject to variation. 7. For the avoidance of doubt, this Telecom Connect Rate Sheet does not include rates for Data Calls. Please call your Telecom Connect Account Manager for a Data Call Rate. 8. Where calls are capped, per minute rates apply up to the price cap and then again after the expiry of the time cap. 9. Eligible call types include Local, National, International Voice calls and Voice calls to Australian Mobiles. Please call your Telecom Connect Account Manager for a Rate Sheet for any call charges not specified in this Rate Sheet and not referred to in your Voice Services contract. 10. Standard monthly Service and Equipment charges will apply in the period before Telecom Connect is able to deliver the Phone Lines (VoDSL) or BlueStream Phone Lines (PSTN) service. If for any reason Telecom Connect is unable to deliver the Phone Lines (VoDSL) or Phone Lines (PSTN) services you will not receive the 10% Service and Equipment discount for those lines. Unless otherwise specified the rates shown are per minute and are billed in one second increments, 24 hours a day, 7 days a week. 11. Except where specified all rates listed apply 24 hours per day, 7 days per week. 12. All rates quoted are exclusive of GST.

SMARTPLAN 13/1300 - RATE SHEET

Call Charges

Call Type	Rate per minute
Local	FREE
National	8 cents
Fixed to Mobile	15 cents
Mobile to Fixed	15 cents
Mobile to Mobile	20 cents

Rates are per minute unless otherwise stated 24 hours a day, 7 days a week.

Other Charges

National Service Fees - 1300 numbers only	\$29.95 per month
Complex Moves & Changes	\$100.00 per change
Connection of New Service – 1300	\$200.00 one off

Notes

1. The above rates are exclusive of GST.
2. Definition of Simple Moves and Changes:
 - Add, delete or change an answering point
 - Change a call collection area for an answering point
 - Change call overflow
 - Change call splaying
 - Change time and day settings
3. Definition of complex moves & changes
 - Change to Local Area Manager
 - Change to Post Code Manager
4. Please refer to SFOA and T&C on our website: www.telecomconnect.com.au
5. 24 months contract or part of a package contract term applies.

I acknowledge and accept that the rates will be applicable for the term of the contract.

Company Name: _____

ABN: _____

DATE: _____

Authorised Signatory: _____

Name: _____ Title: _____

SMARTPLAN 1800 - RATE SHEET

Call Charges

Call Type	Rate per minute
Local	FREE
National	8 cents
Fixed to Mobile	15 cents
Mobile to Fixed	15 cents
Mobile to Mobile	20 cents

Rates are per minute unless otherwise stated 24 hours a day, 7 days a week.

Other Charges

Statewide Service Fee - 18 numbers only	\$29.95 per month
Simple Moves and Changes	\$20.00 per change
Complex Moves & Changes	\$100.00 per change
Connection of New Service – 1800	\$200.00 one off

1. The above rates are exclusive of GST.
2. Definition of Simple Moves and Changes:
 - Add, delete or change an answering point
 - Change a call collection area for an answering point
 - Change call overflow
 - Change call splaying
 - Change time and day settings
3. Definition of complex moves & changes
 - Change to Local Area Manager
 - Change to Post Code Manager
4. Please refer to SFOA and T&C on our website: www.telecomconnect.com.au
5. 24 months contract or part of a package contract term applies.

I acknowledge and accept that the rates will be applicable for the term of the contract.

Company Name: _____

ABN: _____

Date: _____

Authorised Signatory: _____

Name: _____ Title: _____

Business ADSL Application Form

Ph: 1300 738 002

Fax: 02 8882 8299

1. Customer Information

Company/Business Name (as per ACN/ABN)		Existing Account Number
Trading As (if applicable)		ACN/ABN
Date of Birth (sole trader only)	Drivers Licence (sole trader only)	Email address
Contact Name		Contact Position
Contact Telephone	Facsimile	Mobile
Site Address	State	Postcode
Postal Address	State	Postcode

2. ADSL SERVICE

Telephone number ADSL service is to be connected to:

Do you currently have an ADSL service? ☐ Yes ☐ No Current Provider _____ Is Static IP address required? ☐ Yes ☐ No

3. Preferred User Name

1st choice @telecomconnect.com.au
Password _____

(Password must have at least 6 characters and should contain at least 1 Capital letter and 1 number)

ADSL2+ SERVICES ARE NOT AVAILABLE AT ALL EXCHANGES THEREFORE, WE WILL REPLACE THIS WITH A SUITABLE ADSL1 PLAN WITH (8MB/384Kbps speed)

ADSL pricing is exclusive of GST:

4. ADSL Plan**Unlimited Telstra business broadband ADSL \$150****ZONE 1 ONLY! REGIONAL AND ZONE 2 \$300****5. Select your Term**

No Contract ☐
New \$99 / Churn \$75

12 Month Contract ☐
New \$75 / Churn \$50

24 Month Contract ☐
New \$0 / Churn \$0

* This application should be read in conjunction with our Terms and Conditions

* Prices and plans are subject to change without notice.

* Plan speed changes \$50, Early Termination Fees \$165, Static IP \$5 per service per month other fees and charges are on the SFOA on www.telecomconnect.com.au.

I hereby apply for an account with Telecom Connect and confirm that I am 18 years or older and that the information provided herein is true and correct. I acknowledge that I have read and agreed to the terms and conditions on SFOA.

Name: _____ Authorised Personnel: _____
Signature: _____ Date: _____